

York Manor Swim Club

FAQ's for Summer 2020

Q) I would like a refund of my dues minus the \$50 fee. How do I request this?

A) You may request a refund by emailing yorkmanor2010@gmail.com. If you paid by check, we will mail you a refund for your membership fee minus \$50. If you paid by credit card, we will mail you a refund for your membership fee minus the credit card fees and \$50. Receiving a refund will prohibit you from joining the pool in 2020.

Q) When will the pool be opening?

A) The pool will open as soon as the government allows us to open.

Q) Will there be a deadline for joining the pool this summer?

A) Yes. The deadline to join the pool will be one week before our opening day.

Q) What if I don't want to join the pool this summer?

A) You should mail a \$50 maintenance fee to keep your membership in good standing or risk paying the \$150 initiation fee for membership in 2021.

Q) Will you be offering a discount to members for this summer to account for limited pool use and some amenities being closed?

A) No. The pool is a business and has financial obligations to uphold.

Q) How will the reservation system work? How many times per week will I be able to attend the pool?

A) We have a fair and equitable system that will be ready to roll out as soon as we know how many members we will have this summer. Everyone will have equal opportunity to sign up for an equal amount of spots. We are considering early morning and late evening time dedicated to lap swimming. There will be separate sign ups for weekdays and weekends. There will be a new sign up each week.

Q) How will you keep members safe this summer?

A) We will have opportunities for families to remain physically distant in their seating, while in line for the snack bar and bathroom and while walking around the pool grounds. We will have rigorous cleaning practices in place. We will provide a separate entrance and exit. We will keep common areas closed (playground, basketball, gaga). We will provide a Covid Liaison at York Manor Swim Club.

Q) Who is in charge of making decisions regarding York Manor Swim Club?

A) A Board of Directors who are elected by pool members each year.

Q) If I need assistance or have questions, who should I contact?

A) yorkmanor2010@gmail.com