

York Manor Swim Club

FAQ's Part 2 Summer 2020

Q) When will the pool be opening?

A) June 8th

Q) When is the deadline to join the pool or request a refund?

A) May 31st

Q) How do I pay for my membership?

A) You may register and pay via Stone Alley, or you may register via Stone Alley and drop a check off at the pool on 5/29 from 3-7. No late payments will be accepted. Membership questions should be directed to yymembership@gmail.com.

Q) Will there be an adjustment to the membership fee because the pool is opening two weeks late?

A) Yes, that adjustment will be reflected when you register on Stone Alley.

Q) What if I already paid? Will I receive a refund for the two weeks that the pool wasn't open?

A) You will receive a pro-rated credit toward your membership for 2021.

Q) Will the rules at the pool be different this summer?

A) Yes. The revised rules can be found on our website.

Q) What will the pool's capacity be this summer?

A) 118 people.

Q) Why is there limited capacity at the pool this summer?

A) The State of Maryland has mandated this.

Q) Will I need to wear a mask at the pool?

A) Patrons should wear face coverings outside of the water whenever possible.

Q) Will I need to sign a waiver?

A) Yes. Each membership will need to sign a waiver in order to be allowed to attend the pool. This will be emailed shortly.

Q) What amenities will be closed this summer?

A) Basketball, Gaga, the playground and the baby pool will be closed this summer as recommended by the CDC and State of Maryland.

Q) Will the snack bar be open?

A) The snack bar will be open and serving prepared foods. Hot food may be added at a later time.

Q) How can members help to speed up the process of entering the pool grounds?

A) Make use of your key tags for easy scanning. If you don't want to carry your key tag with you, take a picture of it on your phone and we can scan the picture.

Q) How will the reservation system work?

A) The reservation link will be sent out to members at the same time each week. You can sign up for 3-6 shifts per week depending on how many members we have (yet to be determined). The reservation times are as follows:

Sunday – Thursday

8-9 lap swimming (no lap swimming on Sunday)

9:30-12

12:30-3

3:30 – 6

6:30-9

Friday – Saturday

8-9 lap swimming

9-12

12:30-3:30

4-7

7:30-10

Q) Why is there a half hour between time slots?

A) Our staff will be deep cleaning between groups of people who come to the pool.

Q) With all these new rules and limited capacity, why should I join the pool this summer?

A) Please make an informed decision based on all the information you've been provided. Each member should take all information into account and decide what is best for them.

Q) What if I still have questions that haven't been answered?

A) Please email yorkmanor2010@gmail.com.